

# Long-Term Services and Supports HCBS Rate Methodology

South Dakota Department of Human Services Division of Long-Term Services and Supports (LT/SS)

8/2/2023

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# Agenda

- Survey Submission Update
- Scope of Project
- Initial Wage Analysis
  - Inflation
  - Cost Reports
  - Bureau of Labor Statistics Wages
- Peer State Comparison
- Upcoming Advisory Workgroups
- Questions and Answers

outwit complexity™

8/2/2023





# Long-Term Services and Supports (LTSS) Services

# **Purpose of Rate Study**

- Update rates to account for changes in costs and wages for the staff that provides these services
- Understand occupancy patterns and billable time
- Explore recommendations for competitive benefit assumptions
- Understand potential funding source nuances
- Key Deliverables:

Rate Models

Fiscal Impact

Final Report

**Scope of Services** 

**Assisted Living** 

**Community Living Homes** 

Structured Family Caregiving

**Adult Day Services** 

Nutrition/Meals

# Independent Rate Model Build Up Approach

Direct Care Cost

### **Cost for Direct Care Services**

- Wages
- Benefits
- Productivity

Adjusted by staffing ratios, as applicable

### **Supervisory Direct Care Cost**

- Wages
- Benefits
- Productivity

Adjusted by supervisor ratios, as applicable

Applied to All Services
Categories

Indirect Care Cost

**Admin Cost:** Average of ratio derived for each provider based on unique admin. and direct care costs for all services

### **Personnel Program Support Cost**

Wages & Benefits

### **Non-Personnel Program Support Cost**

- Transportation
- Supplies
- Building & Equipment



Rate Model Adjustments

Occupancy Rate (Average Days Paid : Billable; Number of vacancy days)

Any other adjustments (Additional staff time, acuity, mileage)

**Service Rate** 

Varies Based on Service Categories



# Structured Family Caregiving

Necessary to understand the additional costs to the provider to operate a structured family caregiver arrangement

Staff Transportation Employment of Case Managers (Wages and Benefits)

Additional Supervision Time to Oversee Case Managers

Required
Monitoring and
Oversight

Indirect Costs
Related to SFC

Stipend to Caregivers

Other Cost Considerations?



# Wage Adjustment Factors

Benchmark wages are calculated by FTE weighting the survey reported average wages for each job type. This value can then be adjusted by an additional inflation factor and includes supplemental pay.



# Cost Trending: BLS Producer Price Index (PPI)

The Bureau of Labor Statistics Producer Price Indices (PPI) for Medicaid populations including residential and developmental disability homes, home health care services and nursing care facilities are suitable for estimating annual inflationary increases in provider costs.

PPI Industry Category	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023*
Home health care services- Medicaid	113.1	113.9	115.5	116.3	117.5	122.9	125.4	129.0	130.2	134.2	141.8
		0.7%	1.4%	0.6%	1.1%	4.6%	2.0%	2.8%	1.0%	3.0%	5.7%
Nursing care facilities -	190.1	191.7	196.1	200.0	204.8	211.2	217.9	227.6	235.3	243.0	254.5
Medicare and Medicaid patients		0.8%	2.3%	2.0%	2.4%	3.2%	3.2%	4.4%	3.4%	3.3%	4.7%
Residential	147.7	154.0	159.6	166.1	172.5	177.6	181.6	189.0	196.6	207.4	220.2
developmental disability homes		4.3%	3.6%	4.1%	3.8%	3.0%	2.2%	4.0%	4.0%	5.5%	6.2%

<sup>\*2023</sup> is preliminary and partial months

# Cost Trending- BLS Current Employment Statistics

The Bureau of Labor Statistics National Current Employment Statistics (CES) data produces earnings of workers within specific industries.

CES Category	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023*
Assisted living facilities for the	\$ 13.85	\$ 14.10	\$ 14.57	\$ 15.14	\$ 15.70	\$ 16.27	\$ 17.12	\$ 18.25	\$ 19.43	\$ 20.93	\$ 21.35
elderly		1.8%	3.3%	3.9%	3.7%	3.6%	5.3%	6.6%	6.5%	7.7%	2.0%
Other residential care facilities	\$ 16.37	\$ 17.12	\$ 17.51	\$ 17.53	\$ 17.87	\$ 18.75	\$ 19.30	\$ 20.64	\$ 21.71	\$ 23.43	\$ 24.24
Other residential care facilities		4.6%	2.3%	0.1%	2.0%	4.9%	2.9%	6.9%	5.2%	7.9%	3.5%
Services for the elderly and	\$ 13.89	\$ 13.87	\$ 14.03	\$ 14.52	\$ 14.91	\$ 15.30	\$ 15.82	\$ 16.63	\$ 17.47	\$ 18.81	\$ 19.74
persons with disabilities		-0.2%	1.2%	3.5%	2.7%	2.6%	3.4%	5.1%	5.1%	7.7%	4.9%
Continuing care retirement	\$ 15.12	\$ 15.39	\$ 15.79	\$ 16.24	\$ 16.74	\$ 17.33	\$ 17.90	\$ 18.83	\$ 19.97	\$ 21.73	\$ 22.39
communities and assisted living facilities for the elderly		1.8%	2.6%	2.8%	3.1%	3.5%	3.3%	5.2%	6.0%	8.8%	3.0%

<sup>\*2023</sup> is preliminary and partial months



# Cost Trending- BLS Current Employment Statistics

May point in time percentage change

		May	
CES Category	2021	2022	2023*
Assisted living facilities for the elderly	\$18.91	\$20.81	\$21.46
Assisted living facilities for the elderly		10.0%	3.1%
Continuing care retirement communities and assisted living	\$19.44	\$21.53	\$22.54
facilities for the elderly		10.8%	4.7%
Sorvices for the olderly and persons with disabilities	\$17.21	\$18.49	\$19.69
Services for the elderly and persons with disabilities		7.4%	6.5%
Other residential care facilities	\$21.44	\$22.94	\$24.19
Other residential care racinities		7.0%	5.4%

<sup>\*</sup>May 2023 preliminary wage

# BLS and Provider Reported Wage Comparison

The table below highlights the comparison of baseline wages reported in Cost Reports and Bureau of Labor Statistics OEWS data

FY2022 Cost Reports (Inflated by CES 3.1%)			May 2022 BLS Baseline Hourly Wages (Inflated by CES 3.1%)						
Job Type (Staff)	FTE Weighted Wage (May 2022)	Inflated Hourly FTE Weighted Wage (May 2023)	Occupation (SOC code)	Hourly Mean Wage (May 2022)	Inflated Hourly Mean Wage (May 2023)	Difference			
Registered Nurse (RN)	\$33.43	\$34.46	Registered Nurses (291141)	\$31.01	\$31.97	7.8%			
Licensed Practical Nurse (LPN)	\$26.12	\$26.93	Licensed Practical and Licensed Vocational Nurses (292061)	\$22.12	\$22.81	18.1%			
Aides	\$17.99	\$18.55	Home Health and Personal Care Aides (311120)	\$15.20	\$15.67	18.4%			
Housekeeping	\$13.63	\$14.05	Maid and Housekeeping Cleaners (372012)	\$13.32	\$13.73	2.3%			
Administrator / Manager	\$32.50	\$33.51	Administrative Services Managers (113012)	\$44.88	\$46.27	-27.6%			

# **BLS Wage Comparison**

Additional staff types that could be relevant to rate study services

Provider Cost and Wage Survey	May 2022 BLS Baseline Hourly Wages (Inflated by CES 3.1%)							
Job Type (Staff)	Occupation (SOC code)	Hourly Mean Wage (May 2022)	Inflated Hourly Mean Wage (May 2023)					
Certified Nurse's Assistant (CNA)	Nursing Assistants (311131)	\$15.54	\$16.02					
Certified Peer Support Specialist	Healthcare Support Workers, All Other (319099)	\$18.45	\$19.02					
Licensed Clinical Social Worker (LCSW)	Healthcare Social Workers (211022)	\$23.54	\$24.27					
Occupational Therapist	Occupational Therapists (291122)	\$36.97	\$38.12					
Physical Therapist	Physical Therapists (291123)	\$42.31	\$43.62					
Cook	Cooks, Institution and Cafeteria (352012)	\$15.50	\$15.98					
Certified Medication Assistant (CMA)	Medical Assistants(319092)	\$17.12	\$17.65					
Activities Director	First-Line Supervisors of Entertainment and Recreation Workers, Except Gambling Services(391014)	\$19.66	\$20.27					





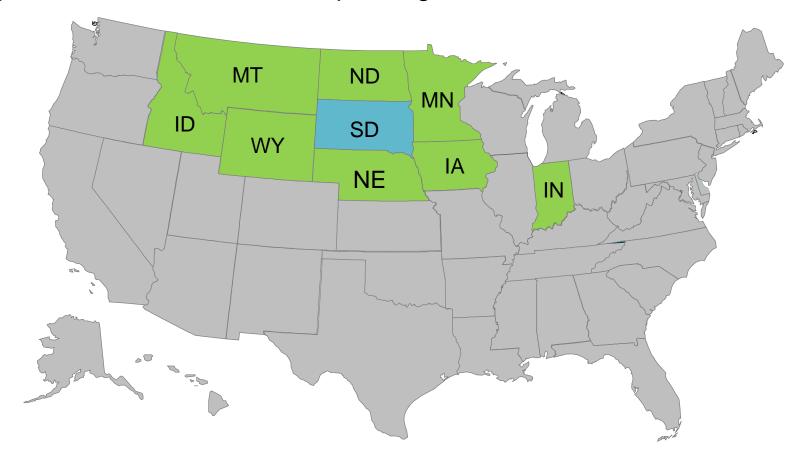
# **Acuity Adjustment**

Assisted Living, Community Living Homes and Structured Family Caregiving

- At least 124 functional assessment tools currently in use across the country for the full LTSS array of populations
- There are roughly 25 states that have adopted the InterRAI-HC assessment tool in some capacity.
   InterRAI is considered the general "gold standard" within this space since it is the dominant tool across states.
- However, there is flexibility around how states are utilizing this tool and it is not always leveraged to adjust reimbursement.
- An assessment tool that captures the activities of daily living, cognition, behavioral challenges, medical issues, living arrangement and informal supports is critical.
- Important to have methodology that is explainable and transparent between tiers of reimbursement
- Currently, Guidehouse is in the process of fact finding and evaluating peer states to understand how and if acuity adjusters are applied.

# Peer States

Guidehouse collaborated with the DHS to determine states that have commonalities with South Dakota to analyze services and their corresponding rates.



# **Key Themes**

When assessing the service delivery systems in peer states, there are a few preliminary themes of note:

- Peer states largely utilize 1-3 tier(s) of rates for assisted living except for Nebraska (4 tiers) who have a
  different structure for rural and urban rates.
- Adult Day service tier(s)/level(s) structure across most peer states have a standard adult day service rate
  except for some states who have separate social and health model rates and specialized rates for
  more intensive services
- The structure of community living home programs varies greatly from state to state, with some managing the homes directly, others combining community living home services with similar programs in larger facilities, and some not having a fully developed comparable program.
- Current research is still ongoing for Guidehouse to better understand individual state dynamics as it relates to structured family caregivers. Some states indicate that family caregivers need to be specifically certified.
- Primarily peer state meal rates are structured as a single statewide rate per meal, Wyoming however has two separate statewide rates for hot and frozen meals

# Structured Family Caregiving

## Indiana



### Tiers (Rates Updated via Rate Study 7/1/2023):

- Level 1 Basic Services
- Level 2 Enhanced Services
- Level 3 Intensive Services

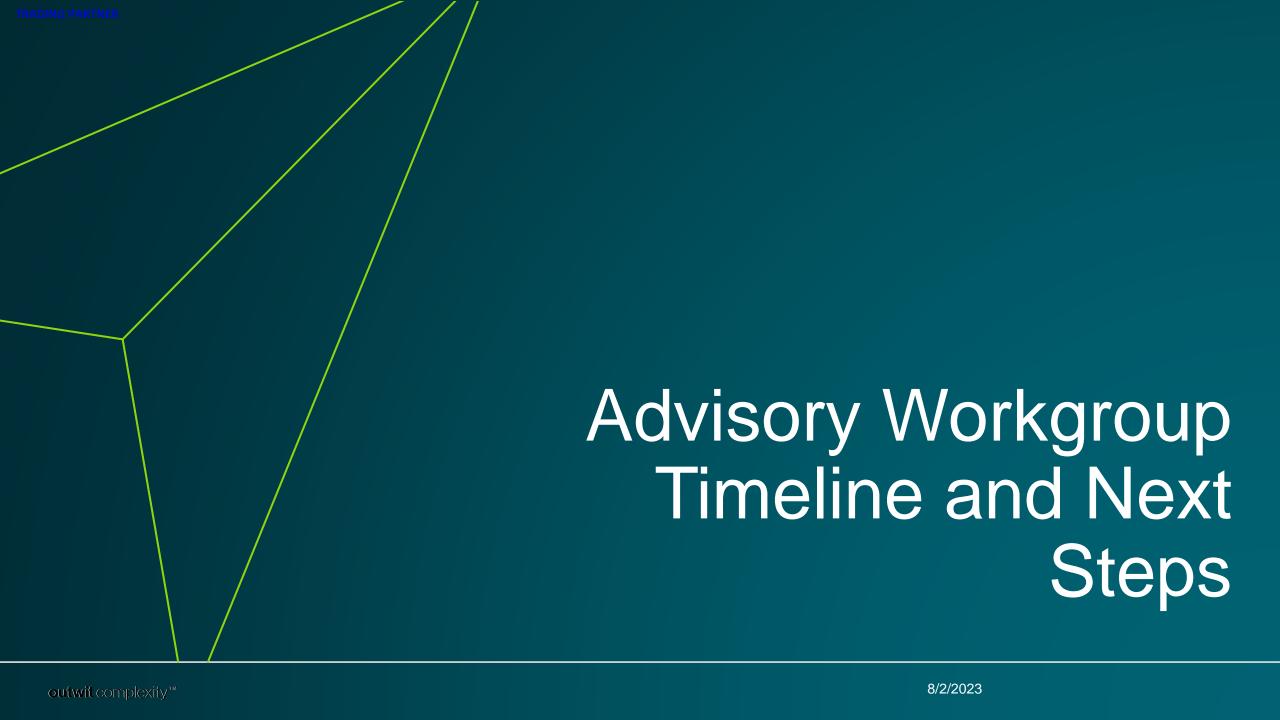
### Included:

- Home and Community Assistance and Attendant care services
- Medication Oversight
- Escorting for appointments
- Appointments and community activities that are therapeutic in nature
- Unskilled respite for the family caregiver for a maximum of 15 days a year

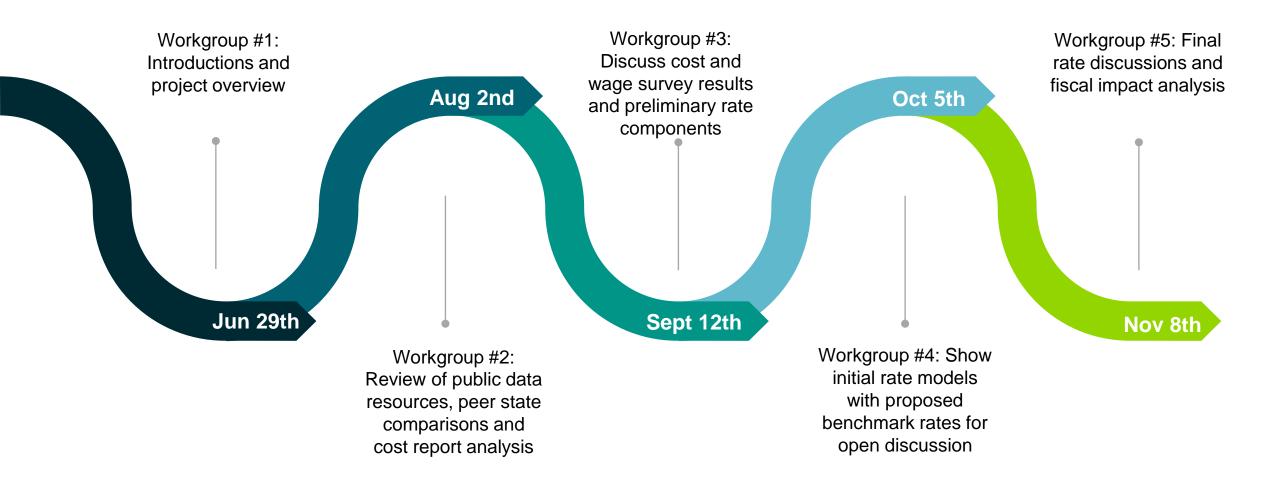
### Not Included:

- Not reimbursed when provided by a parent of a minor child participant
- Personal care services provided to medically unstable or complex participants as a substitute for care provided by a RN





# Advisory Workgroup Timeline





TRADING PARTNER

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# Thank You

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# Indiana



### Tier Structure:

- Base
- Tier 1 Enhanced care
- Tier 2 Intensive care

### Included:

- 24-hour on-site staff
- Medication oversight
- Non-emergency and non-medical transportation
- Therapeutic social and recreational programming

### Not Included:

Personal care for medically unstable or complex participants as a substitute for care provided by a RN

### Methodology:

- InterRAI RUGs III-HC
- Score thresholds into tiers
- LOC Assessment as factor

### Montana



### Tiers:

- Base Assisted Living Facilities and Adult Foster Homes
- Tier 1 Behavior Management Assisted Living
- Tier 2 Specialized Assisted Living (TBI)

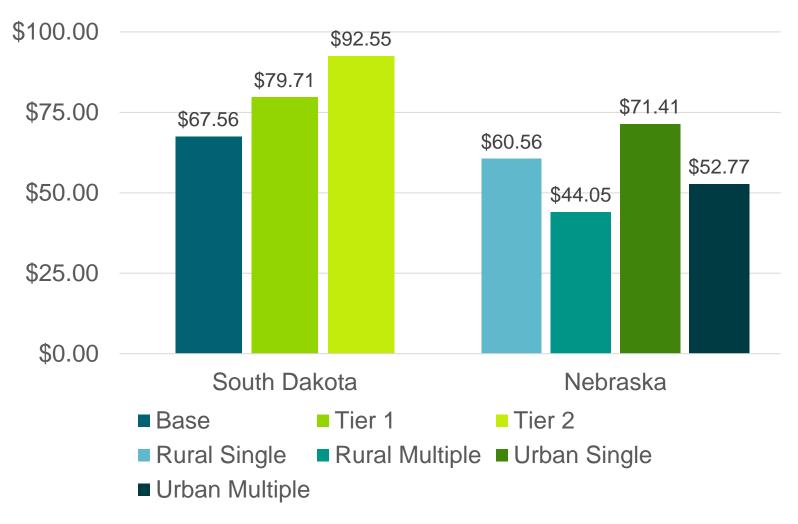
### Included:

- Personal care
- Homemaker services
- Medication oversight
- 24-hour onsite response staff
- Services targeted for members with a developmental disability
- Members are not precluded from attending DD waiver-funded work/day or supported employment options

### Methodology:

Population Specific

### Nebraska



### Tiers:

- Separate Rural and Urban rates
- Single vs Multiple occupancy

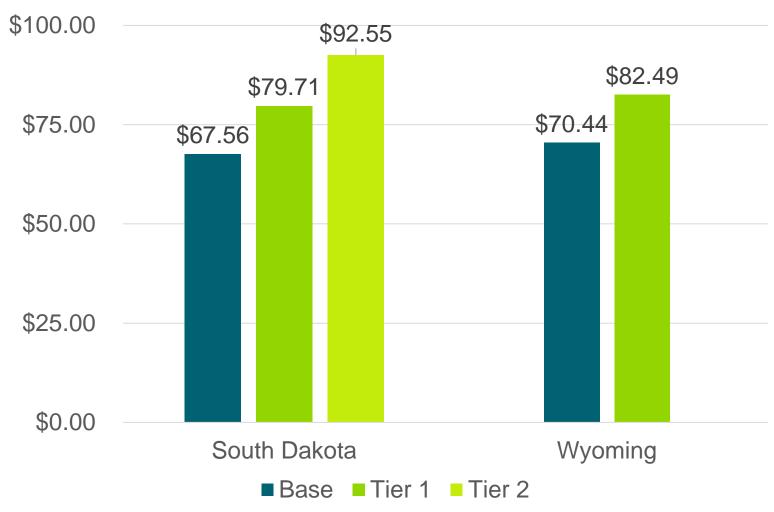
### Included:

- Shelter, food, other services such as personal care activities, and activities of daily living (ADL
- Instrumental ADL and health maintenance
- Socialization activities
- Essential shopping
- Health maintenance activities
- Housekeeping activities
- Laundry services
- Medication assistance
- Personal care services
- Transportation services

### Methodology:

Unspecified

# Wyoming



### Tiers:

- Base Standard Assisted Living
- Tier 1 Memory Care Unit

### Included:

- Personal care
- Supportive services
- to meet scheduled or unpredictable resident needs and to provide supervision, safety and security
- Social and recreational activities
- Medication assistance

### Not Included:

- Items of comfort or convenience
- Transportation
- Nursing and skilled therapy services are incidental rather than integral

### Methodology:

Population specific

### Iowa

# **Tiers:**

No

# **Included:**

- Service includes unanticipated and unscheduled personal care and supportive services
- Homelike, Non-institutional setting
- 24-hour on-site response capability
- Not reimbursable if performed at the same time as any service in a CDAC agreement

# **Methodology:**

- Rates are set and agreed upon by the member and provider based on the member's level of need and the provider's skill level. Rates cannot exceed the maximum daily rate specified regardless of if self-set rate or default
- Maximum Daily Rate: \$133.70

### Minnesota

# **Tiers:**

- Yes, non-traditional
- Tiers are set to 13 case mix groups that each are allotted a maximum total rate for a patient
- Tiers do not determine the reimbursement rate for an individual service item.

# **Included:**

- Services are determined via a personalized assessment and service plan
- Rates are set via determining the services to be delivered, their intended quantities, and adding their rates to arrive at a piece-wise determined total rate

# **Methodology:**

- Daily rate maximums are set based on a facility's case mix
- Individual service selections can be determined with the MN Residential Services Tool

# Peer State Overview

	South Dakota	Idaho	Indiana	lowa	Minnesota	Montana	Nebraska	Wyoming
Tier Categorization	Yes	No	Yes	No	Yes	Yes	Yes	No
Number of Tiers	3	N/A	3	N/A	13	3	4	N/A
Tier Details	RUGs	N/A	RUGs & LOC	N/A	Facility Case Mix	Population	Geographic & Occupancy	Population
Acuity Methodology/ Assessment Tools	InterRAI RUGs III- HC	Uniform Assessment Instrument	InterRAI, & State specific LOC Assessment	N/A	Case Mix & Residential Services Tool	Assisted Living Resident Needs Assessment	N/A	N/A
Population Specific	Elders and Adults with a Qualifying Disability	Aged & Disabled	Aged & Disabled; TBI	Agency: Non-Elderly Waiver & Elderly Waiver	Elderly, Brain Injury, or Disability Waivers	Big Sky Waiver (Elderly and/or Disabled)	Elderly, Adults/ Children with Disabilities	Seniors and Adults with Disabilities



# **Community Living Homes**

Idaho - Certified Family Homes

# Service:

Certified Family Homes are facilities certified for between 1 and 4 adult residents

CFH certification is required for any paid caregiver to provide services to an adult residing in their home

Provides safe and effective care to residents in a home-like, family-style atmosphere, emphasizing protecting resident's right and encouraging community involvement

# Methodology:

Reimbursement is based on the individual services provided to an enrollee, with service plans created prior to delivery of service

"Adult Residential Care" is reimbursed at a per diem rate set and authorized for each participant based on the ADLs required and determined by CFH caregivers.

Service	Unit	Rate
Adult Day Health	15 Minutes	\$1.95
Respite - CFH	15 Minutes	\$2.64
Personal Care Services - CFH	15 Minutes	\$5.12
Adult Residential Care	1 Day	Authorized per Participant

# **Community Living Homes**

Indiana – Adult Family Care

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3 Tier Structure

Population: TBI and Aging & Disabled Waiver

Participants reside with an unrelated caregiver and up to 3 other participants in a home-like environment

Included in the per diem AFC reimbursement:

Attendant care related to ADLs, medication oversight, Home and community assistance care related to IADLs

# Methodology:

Tiers are determined via dual InterRAI and state specific LOC assessments

Payment for additional waiver services can be provided where applicable

Service	Unit	Rate
Level 1 Adult Family Care	1 Day	\$60.23
Level 2 Adult Family Care	1 Day	\$69.50
Level 3 Adult Family Care	1 Day	\$82.14

# **Community Living Homes**

Minnesota – Adult Foster Care

# **Service:**

Service includes assistance with and training in household chores and living skills like ADL assistance, companionship, and medication oversight

Participant resides in a family foster care setting (license holder resides in the home) or a community residential setting (license holder does not reside in the home)

Homes are permitted to house up to 5 participants

Only available to individuals enrolled in the Elderly Waiver

# **Methodology:**

Online tool calculates participant per diem by evaluating service plan needs (MN's Elderly Waiver Residential Services Rate Tool)

Tool allows the participant to enter services needed and in what quantity.